

Terms of Use for StudyCloudTech

Effective Date: April 2025

1. Acceptance of Terms

Welcome to StudyCloudTech, LLC (the "App"). By downloading, accessing, or using the StudyCloudTech mobile application, you agree to comply with and be bound by these Terms of Use ("Terms") and our Privacy Policy (<https://studycloudtech.net/privacy-policy-2025.pdf>). If you do not agree to these Terms, please do not use the App.

2. Changes to Terms

StudyCloudTech, LLC reserves the right to modify these Terms at any time. Continued use of the App after updates constitutes acceptance of the revised Terms.

3. Use of AWS Content

The App provides educational content related to AWS certifications for informational and study purposes only. This content is not endorsed by or affiliated with Amazon Web Services, Inc. ("AWS"). All trademarks, logos, and service marks displayed in the App related to AWS remain the property of AWS. Users of the App are prohibited from copying, redistributing, or using this content for commercial purposes. The App and its owner do not claim ownership of any AWS-related materials used.

4. Intellectual Property Rights

All materials within the App, except AWS content as outlined above, are the intellectual property of StudyCloudTech, LLC ("we," "us," "our"). This includes, but is not limited to, software, design, graphics, and proprietary content. Users may not modify, distribute, or reproduce any part of the App without our express written consent.

5. User Responsibilities

- You agree not to misuse the App or use it for unlawful purposes.
- You are responsible for keeping your account information secure.

6. User Conduct

You agree to use the App in compliance with all applicable laws and regulations. You are prohibited from engaging in any activities that may harm the App, other users, or violate these Terms.

6. Disclaimer of Warranties

The App is provided "as is" without warranties of any kind, either expressed or implied. While we strive to provide accurate and up-to-date content, we do not guarantee the accuracy, reliability, or completeness of the information provided.

7. User Data Protection

We value your privacy and are committed to protecting your personal information.

- Any data you provide through the App is collected, stored, and used in accordance with our Privacy Policy (<https://studycloudtech.net/privacy-policy-2025.pdf>).
- Your data will not be shared with third parties without your explicit consent, except as required by law or to operate the App effectively.
- You have the right to request access, correction, or deletion of your personal data by contacting us at support@studycloudtech.org.

8. Limitation of Liability

StudyCloudTech, LLC is not responsible for any direct, indirect, incidental, or consequential damages resulting from your use of the App, including but not limited to data loss, system failures, or unauthorized access.

9. Termination of Use

We reserve the right to suspend or terminate your access to the App at any time, for any reason, without notice.

10. Third-Party Services

The App may include links to or integrations with third-party services. We are not responsible for the content, policies, or practices of third parties.

11. Dispute Resolution

Any disputes arising from these Terms will be resolved through arbitration in accordance with US/VA jurisdiction's laws.

12. Governing Law

These Terms of Use are governed by and construed in accordance with the laws of US/VA.

13. Payment Terms

Access to certain features or content within the App requires payment. By making a purchase or subscribing to the App, you agree to provide accurate payment information and authorize us or our payment processor to

charge the applicable fees to your chosen payment method. Prices and payment terms are subject to change, and continued use of the App signifies your agreement to the updated fees.

14. Subscription and Auto-Renewal

If the App offers a subscription service, your subscription may automatically renew at the end of the term unless canceled at least 24 hours before the renewal date. You are responsible for any charges incurred prior to cancellation. Cancellation and refund policies are outlined below.

15. Refund Policy

All purchases made through the App are final and non-refundable. If you experience issues with your purchase, you may contact us at support@studycloudtech.org, and we will review your case.

16. Third-Party Payment Processors

Payments may be processed through third-party platforms (e.g., Apple's App Store, Google Play, etc.), and their terms and conditions apply. We are not responsible for any errors or issues arising from the use of these third-party services.

17. Contact Information

For questions or support, please contact us at support@studycloudtech.org.